

## Transparent Pricing for Informed Decisions

At MyOme, we believe that everyone deserves access to high-quality genetic testing —without financial uncertainty standing in the way.

We simplify the billing process by offering transparent pricing, flexible payment options, and dedicated support to help you navigate insurance, self-pay, and financial assistance.



### Have Questions? We're Here to Help

Our team is dedicated to making the billing process simple and stress-free. If you have any questions about costs, payment options, or financial assistance, we are happy to assist.

Contact us at [billing-inquiry@myome.com](mailto:billing-inquiry@myome.com)



## Easily Access a Path to Diagnosis



## Billing Simplified: Clear, Flexible Options

### Using Your Insurance

MyOme partners with commercial insurance, Medicaid, Medicare, and Tricare to make genetic testing more accessible.

- Before testing begins, we will conduct a benefits investigation (BI) to estimate your out-of-pocket cost.
- If your estimated cost is greater than \$100, we will contact you to review your options, which include proceeding with insurance or switching to our self-pay option.

→ While our network continues to grow, we are actively working to expand coverage and improve access for more patients.

### Self Pay

If you prefer to pay out-of-pocket or your insurance does not cover testing, MyOme offers an affordable self-pay option with transparent pricing.

→ We believe in no hidden fees and no surprises—so you know exactly what to expect.

### Financial Assistance

We are committed to making genetic testing accessible to all patients, regardless of financial circumstances. If you need help covering the costs, we offer:

- Interest-free payment plans
- Financial aid based on income and family size
- Discounted prompt payment

→ Our team is here to help you explore your options.



Let us handle the complexity, so that you can focus on what matters most—your family's health and future.

## Frequently Asked Questions

### How much will the test cost?

Your cost depends on your insurance plan, financial assistance eligibility, and payment choice. MyOme will review your coverage and provide a clear estimate before testing begins. In some cases, you may have an out-of-pocket cost. To keep testing affordable, MyOme offers interest-free payment plans and financial assistance.

### What if my insurance denies coverage?

If your insurance does not cover testing, we will inform you and provide alternative options, including self-pay pricing and financial assistance programs.

### Why did I receive an Explanation of Benefits (EOB)?

Your insurance provider sends an Explanation of Benefits (EOB) when processing your claim. An EOB is not a bill—it simply outlines what your insurance covered and any remaining balance. If you have an out-of-pocket cost, MyOme will send you a separate bill.

For more information, contact [billing-inquiry@myome.com](mailto:billing-inquiry@myome.com)